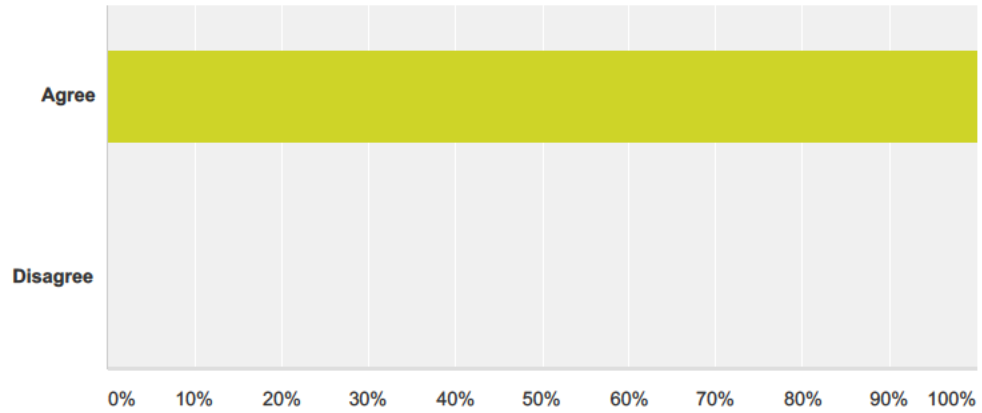


Q1 I have received a Child & Youth Programs (CYP) Parent Handbook and information about the Creative Curriculum.

Answered: 21 Skipped: 0

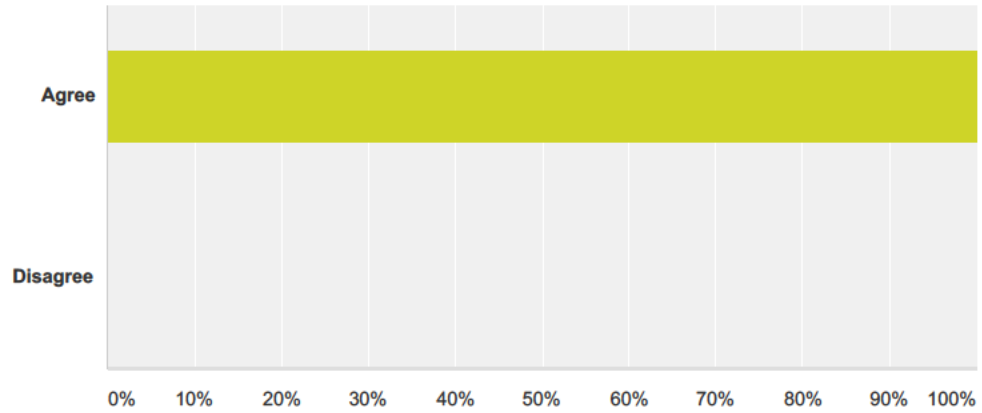


Answer Choices	Responses
Agree	100.00% 21
Disagree	0.00% 0
Total Respondents: 21	

#	Other (please specify)	Date
	There are no responses	

Q2 My child and I are greeted in a pleasant manner both at the front desk and in the classroom.

Answered: 21 Skipped: 0

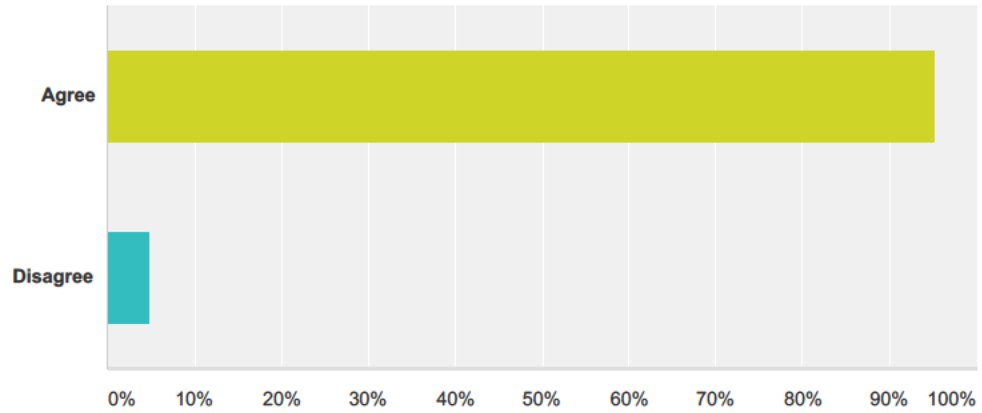


Answer Choices	Responses
Agree	100.00% 21
Disagree	0.00% 0
Total Respondents: 21	

#	Other (please specify)	Date
1	appreciate that (b) (6) knows my name and my child's name and wishes us "Good Mornig "	6/8/2017 6 27 PM
2	Front desk staff is very friendly	6/7/2017 5 34 PM

Q3 I am aware of parent participation opportunities including the Parent Involvement Board (PIB).

Answered: 21 Skipped: 0

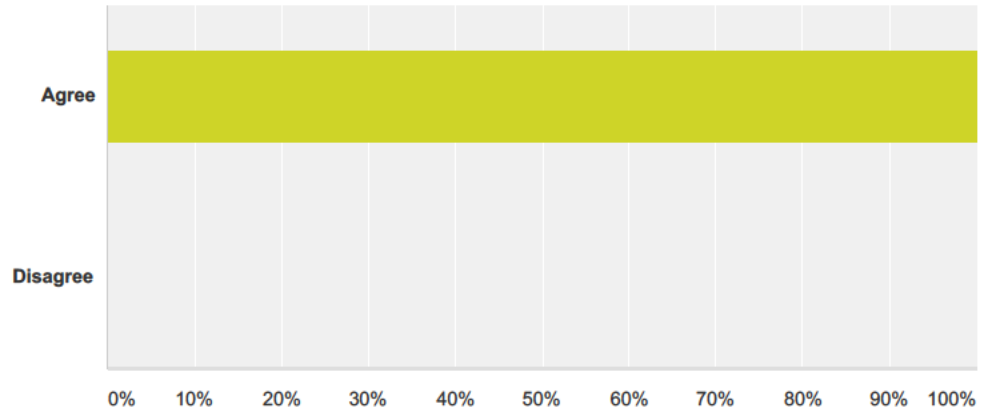


Answer Choices	Responses	
Agree	95.24%	20
Disagree	4.76%	1
Total Respondents: 21		

#	Other (please specify)	Date
	There are no responses	

Q4 I receive written information (for children under 3) or verbal (children over 3 years) daily about my child and am offered a family conference at least three times a year to discuss my child's progress.

Answered: 21 Skipped: 0

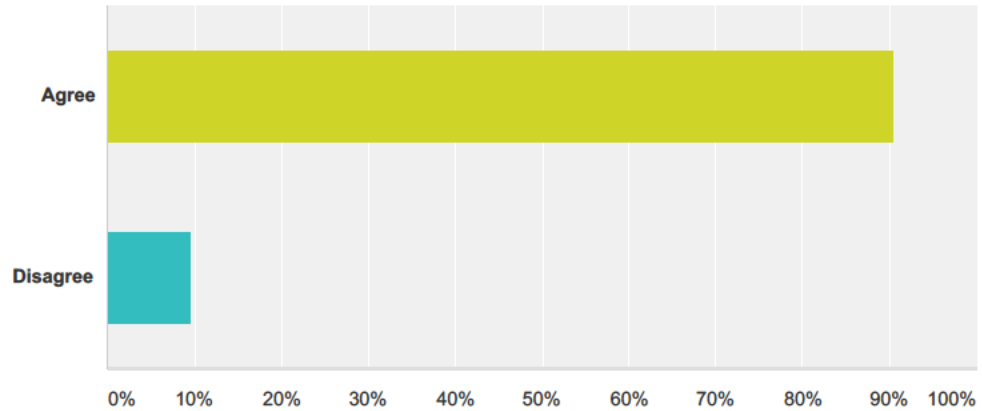


Answer Choices	Responses
Agree	100.00% 21
Disagree	0.00% 0
Total Respondents: 21	

#	Other (please specify)	Date
1	The new forms are a waste of paper 4x the paper of the old forms	6/8/2017 1 03 PM

Q5 There are consistent staff members in my child's classroom who know and understand my child.

Answered: 21 Skipped: 0

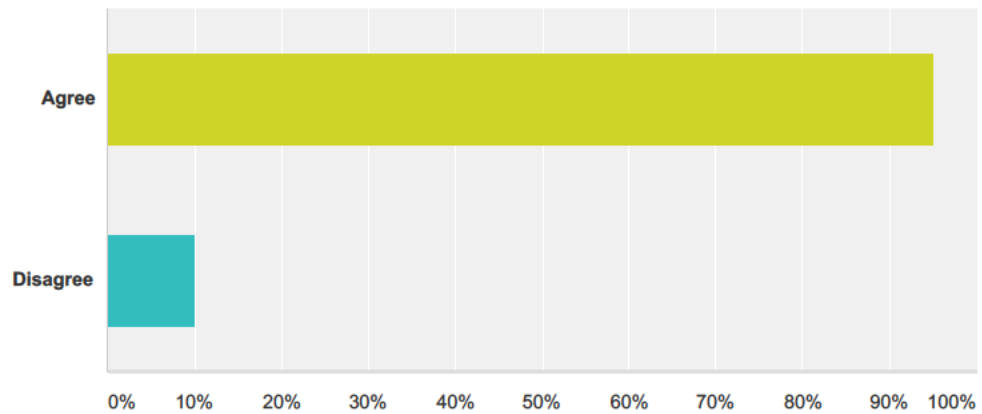


Answer Choices	Responses
Agree	90.48% 19
Disagree	9.52% 2
Total Respondents: 21	

#	Other (please specify)	Date
1	There are designated instructors to each room however in my experience this changes frequently without notice of permanent change Additionally there is also no communication provided if there are substitutes that day in the classroom or any way to know the role of the substitute CDC staffer if they are not the regular instructors	6/9/2017 2 52 PM
2	There was a time when there was A LOT of shuffling and it was frustrating but am glad that hasn't happened in a while	6/8/2017 10 16 AM

Q6 The Director has an open door policy and follows through expediently with any concerns I raise or questions I may have.

Answered: 20 Skipped: 1

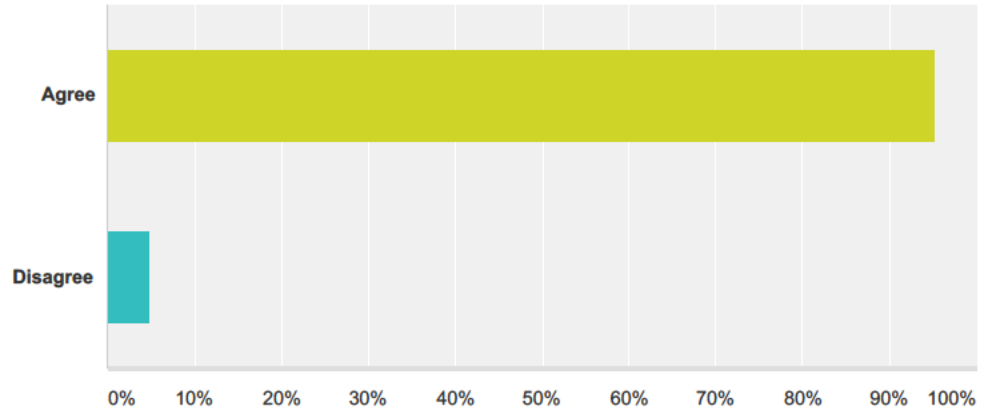


Answer Choices	Responses
Agree	95.00% 19
Disagree	10.00% 2
Total Respondents: 20	

#	Other (please specify)	Date
1	There is an open door policy however felt like my issues/concerns were never a priority until became very upset and angry	6/8/2017 7 00 PM
2	Not something have ever needed to do	6/8/2017 10 16 AM
3	appreciate the open door policy that the director has for me However often question if she has the same policy for her employees	6/6/2017 7 46 PM

Q7 I am aware that the Child Development Center (CDC) includes all children and makes accommodations for children with medical, (including medication administration) physical, or emotional social needs.

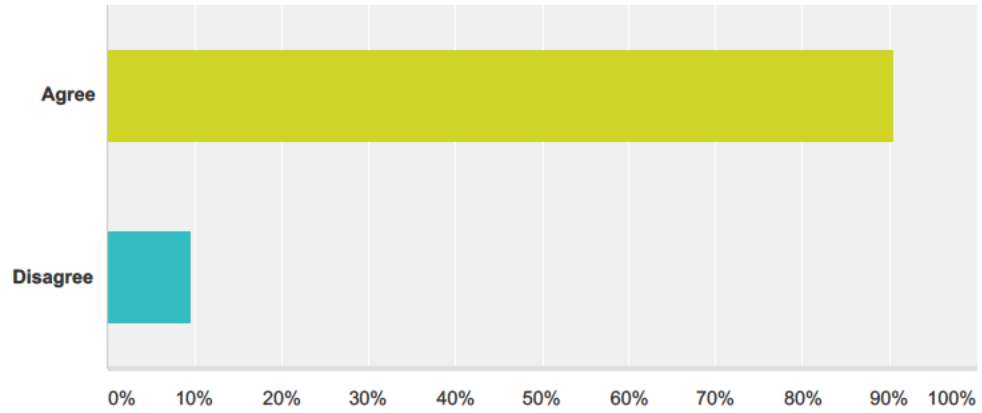
Answered: 21 Skipped: 0



Answer Choices	Responses	
Agree	95.24%	20
Disagree	4.76%	1
Total Respondents: 21		

Q8 I am aware that there is a DoD Child Abuse and Neglect Hotline number for reporting suspected child abuse and neglect.

Answered: 21 Skipped: 0

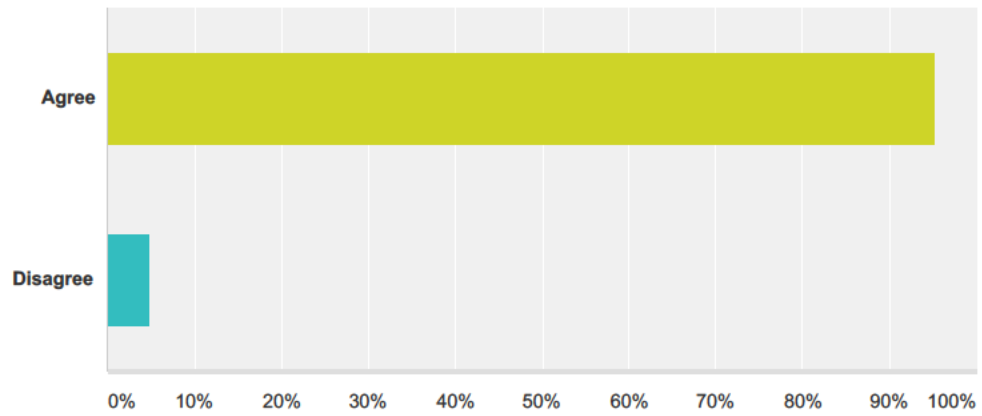


Answer Choices	Responses
Agree	90.48% 19
Disagree	9.52% 2
Total Respondents: 21	

#	Other (please specify)	Date
	There are no responses	

Q9 My child is cared for in a clean, safe, and well maintained environment.

Answered: 21 Skipped: 0

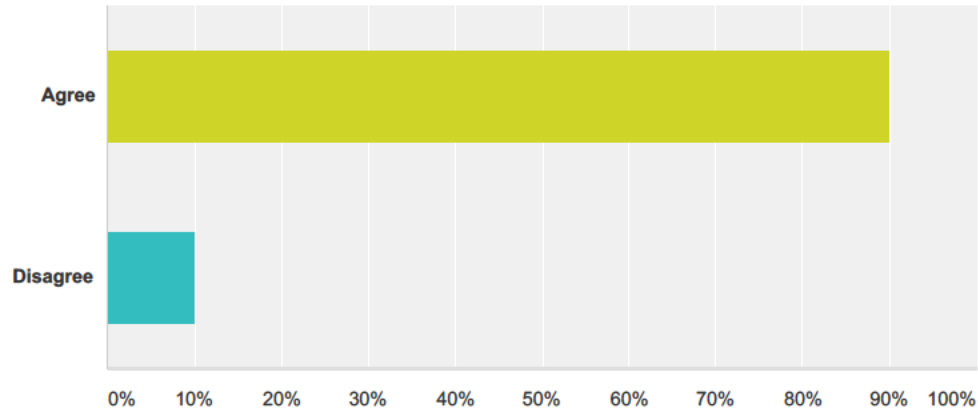


Answer Choices	Responses	
Agree	95.24%	20
Disagree	4.76%	1
Total Respondents: 21		

#	Other (please specify)	Date
	There are no responses	

Q10 Overall, I am satisfied with the quality of care I am receiving at the Child Development Center (CDC).

Answered: 20 Skipped: 1

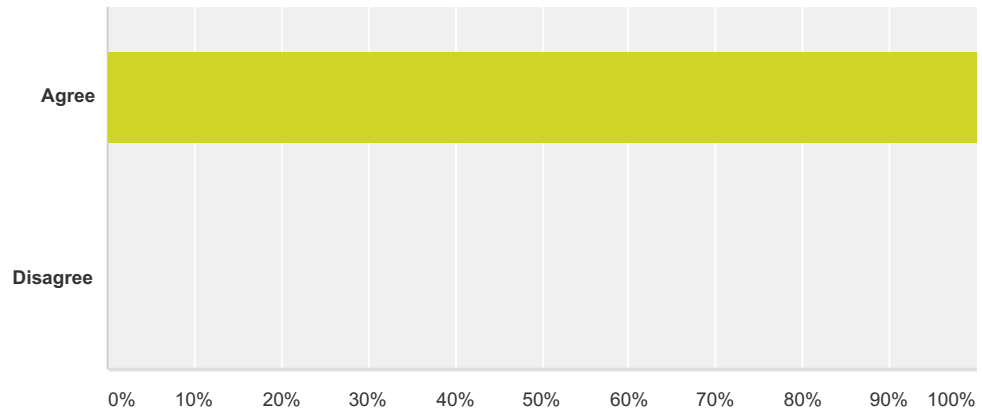


Answer Choices	Responses
Agree	90.00% 18
Disagree	10.00% 2
Total Respondents: 20	

#	Other (please specify)	Date
1	2 B G issues 1) Teacher resources are limited and always changing and 2) open space in classrooms for timely advancement is terrible Takes up to 6 9 months post birthday for some children to move on to an age appropriate classroom hindering learning growth and development	6/9/2017 2 52 PM
2	Overall my most recent encounter with this facility was horrific t saddens me to know that there are members of our Armed Forces who are forced to utilize this facility due to funds or the fact they are new to the area and or single without any help t is awful to think about how these individuals risk their own lives day in and out and trust that their most prized possession their children are being well taken care of and the fact is they are not have spoken to SEVERAL active duty mothers who have the same concerns had but have no choice but to continue to use CDC My child obtained several injuries(drawing blood) as an infant/toddler njuries that had repeatedly bought my child from home with these level of injuries they would have called CPS on my family of which confirmed with director and she agreed To this day my son still has a scar on his lip from being unattended to at this facility personally sat in a class of toddlers and watched chaos as one teacher sat on the floor doing nothing one was attempting to get ready for a meal there were kids climbing on things one playing in the toilet and others running around without any structure or guidance At the time my son attended this facility he was being dropped off at 0630 and not offered anything to eat until 0800 That is unacceptable for a facility that opens at 0545 not give the children anything to eat until 0800 or allow a simple snack to at least be brought in Overall there needs to be an overall in the way the CDC conducts business and cares for the children in their care anytime a person is on a waitlist for 2 years and still ops to remove their child after a few weeks forfeit whatever money was paid and pay 1600/month for child care should be a red flag that there is something seriously wrong	6/8/2017 7 00 PM
3	The waitlists are way too long There needs to be more care options available	6/8/2017 1 03 PM
4	Overall am very satisfied with the quality of care my son receives however would like something to be done about children who bite Those that bite regardless of handicap or not should not be allowed to continue with the CDC This is unacceptable behavior	6/8/2017 11 31 AM
5	NBPL CDC is an awesome facility with great teachers	6/7/2017 5 34 PM
6	Overall after 7 years and two kids that recieved care here the only complaint still have is the quality of the food appreciate the variety but the quality has always been leess than adequate in my opinion Especially now that there is dinner served Some of the things (pasta creations) served as dinner are questionable	6/6/2017 7 46 PM

Q1 I have received a Child & Youth Programs (CYP) Parent Handbook.

Answered: 2 Skipped: 0

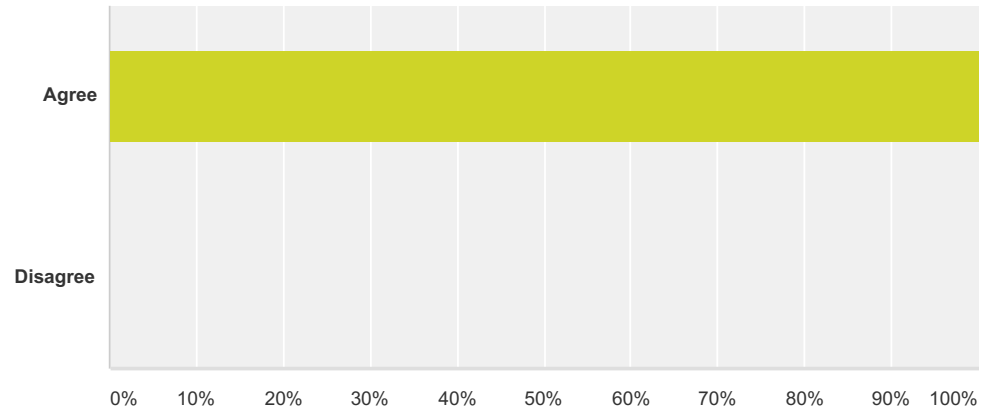


Answer Choices	Responses
Agree	100.00% 2
Disagree	0.00% 0
Total Respondents: 2	

#	Other (please specify)	Date
	There are no responses.	

Q2 My child and I are greeted in a pleasant manner both at the front desk and in the activity areas.

Answered: 2 Skipped: 0

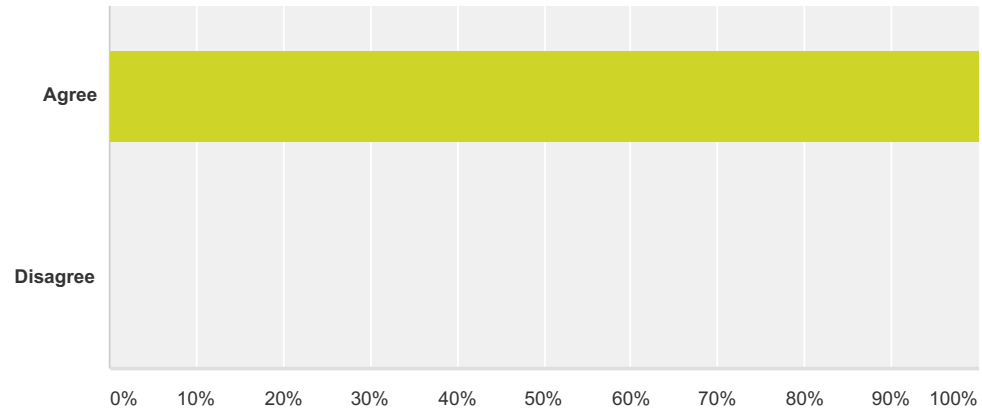


Answer Choices	Responses
Agree	100.00% 2
Disagree	0.00% 0
Total Respondents: 2	

#	Other (please specify)	Date
	There are no responses.	

Q3 I am aware of parent participation opportunities including the Parent Involvement Board (PIB).

Answered: 2 Skipped: 0

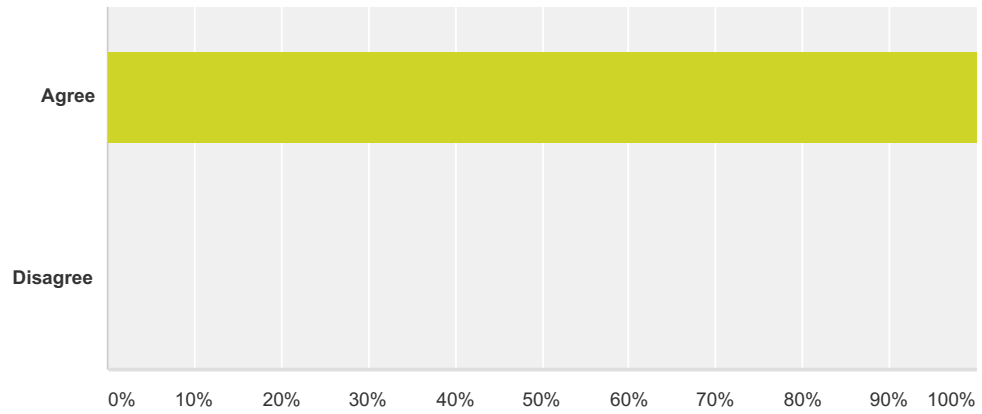


Answer Choices	Responses
Agree	100.00% 2
Disagree	0.00% 0
Total Respondents: 2	

#	Other (please specify)	Date
	There are no responses.	

Q4 My child enjoys the activities provided at the School Age Care (SAC)/Youth center?

Answered: 2 Skipped: 0

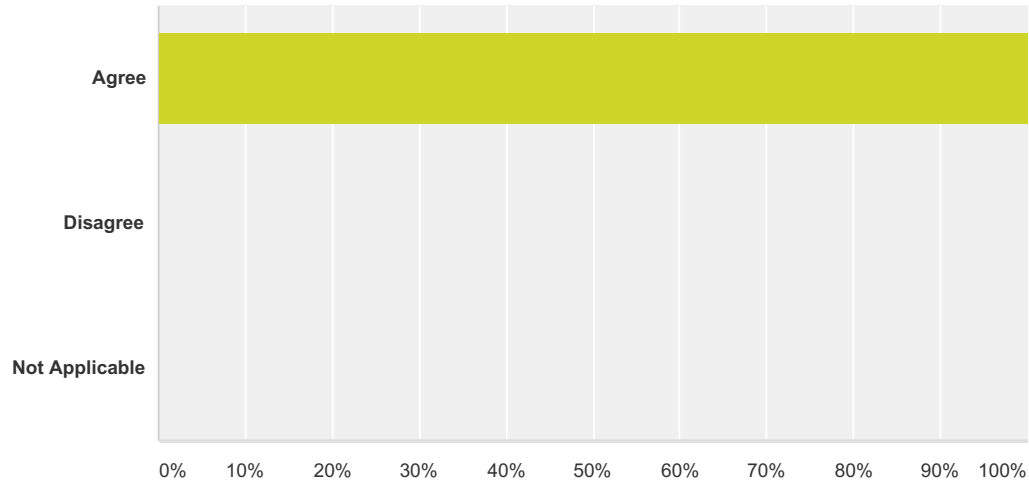


Answer Choices	Responses
Agree	100.00% 2
Disagree	0.00% 0
Total Respondents: 2	

#	Other (please specify)	Date
	There are no responses.	

Q5 I am am aware that a Youth Sponsorship Program is established to assist newly arriving youth, grades 3-12, with integration into available youth programs.

Answered: 2 Skipped: 0

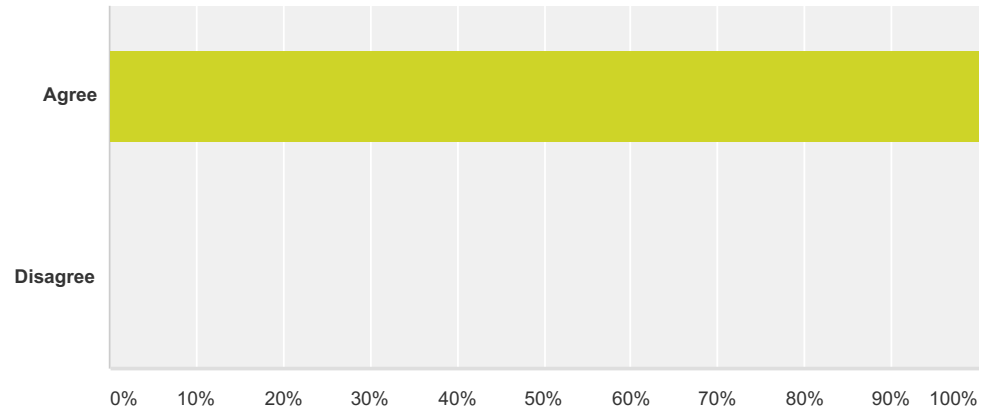


Answer Choices	Responses
Agree	100.00% 2
Disagree	0.00% 0
Not Applicable	0.00% 0
Total	2

#	Other (please specify)	Date
	There are no responses.	

Q6 The Director has an open door policy and follows through expediently with any concerns I raise or questions I may have.

Answered: 2 Skipped: 0

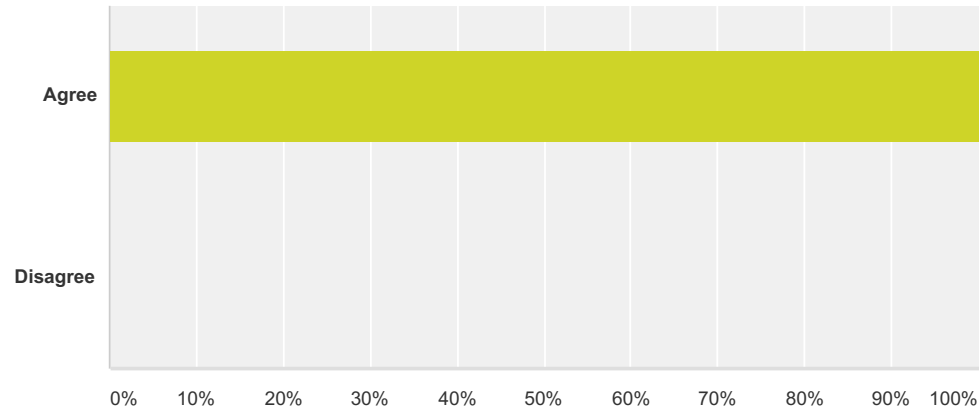


Answer Choices	Responses
Agree	100.00% 2
Disagree	0.00% 0
Total Respondents: 2	

#	Other (please specify)	Date
	There are no responses.	

Q7 I am aware that the Youth Program includes all children and makes accommodations for children with medical, (including medication administration) physical or emotional special needs.

Answered: 2 Skipped: 0

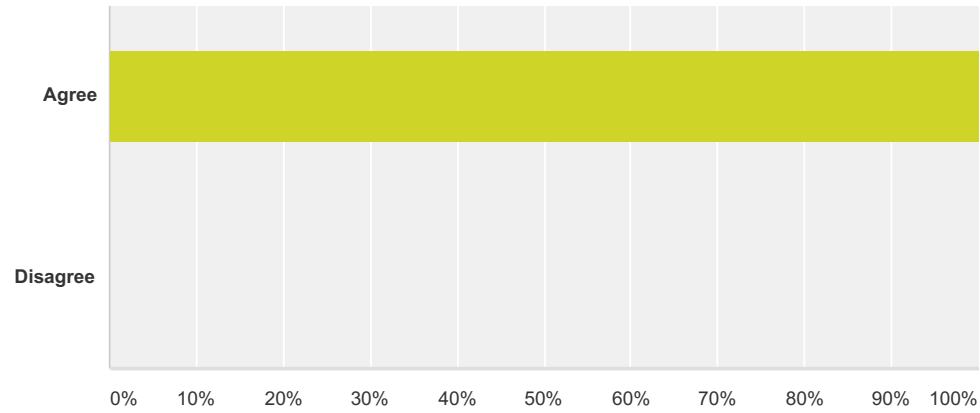


Answer Choices	Responses
Agree	100.00% 2
Disagree	0.00% 0
Total Respondents: 2	

#	Other (please specify)	Date
	There are no responses.	

Q8 I am aware that there is a DoD Child Abuse and Neglect Hotline number for reporting suspected child abuse and neglect.

Answered: 2 Skipped: 0

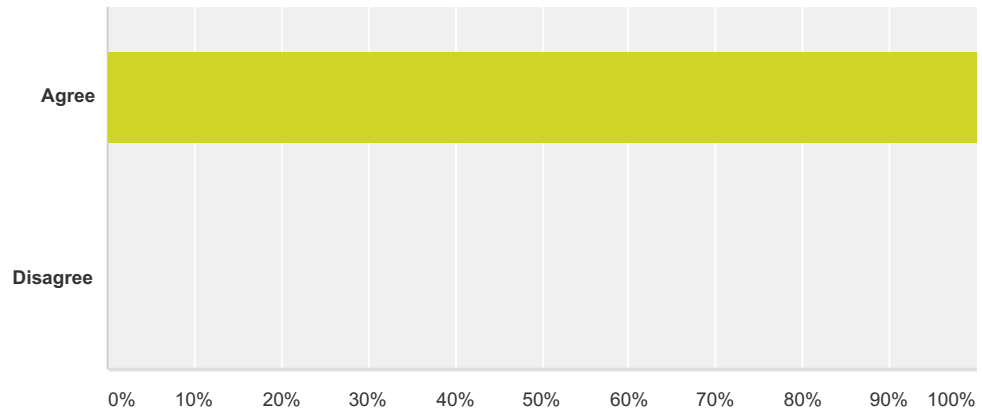


Answer Choices	Responses
Agree	100.00% 2
Disagree	0.00% 0
Total Respondents: 2	

#	Other (please specify)	Date
	There are no responses.	

Q9 My child is cared for in a clean, safe and well maintained environment.

Answered: 2 Skipped: 0

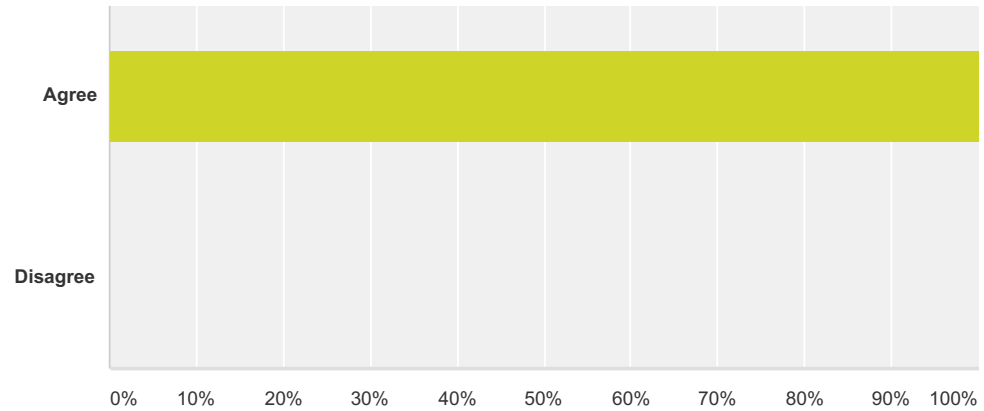


Answer Choices	Responses
Agree	100.00% 2
Disagree	0.00% 0
Total Respondents: 2	

#	Other (please specify)	Date
	There are no responses.	

Q10 Overall, I am satisfied with the quality of care I am receiving at the SAC/Youth program

Answered: 2 Skipped: 0

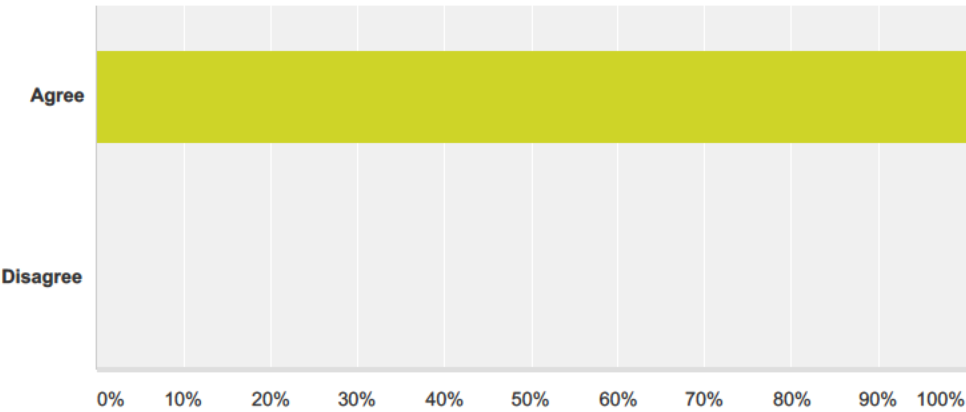


Answer Choices	Responses
Agree	100.00% 2
Disagree	0.00% 0
Total Respondents: 2	

#	Other (please specify)	Date
1	This staff here are wonderful. They go above and beyond to interact with the children here. I know my child is not always the easiest to deal with and they are always more than accommodating to his behavior and find an alternative solution. I really appreciate all the support.	6/8/2017 12:30 AM

Q1 I have received a Child & Youth Programs (CYP) Parent Handbook.

Answered: 18 Skipped: 0

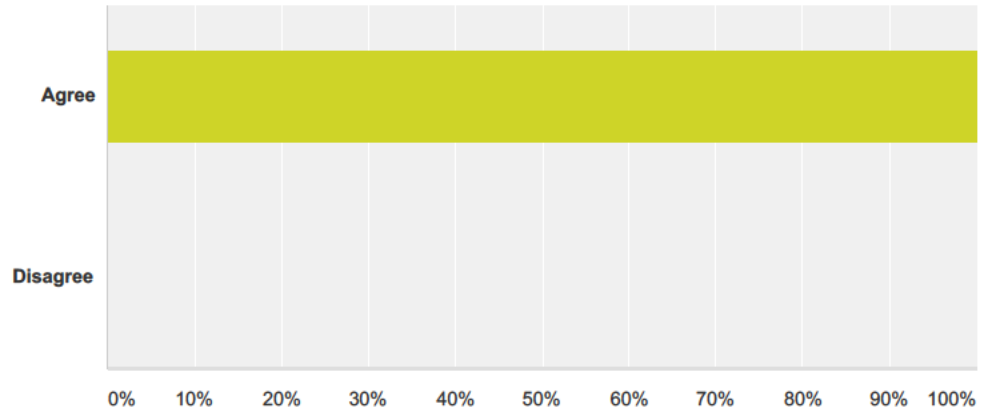


Answer Choices	Responses
Agree	100.00%18
Disagree	0.00%0
Total Respondents: 18	

#	Other (please specify)	Date
	There are no responses	

Q2 My child and I are greeted in a pleasant manner both at the front desk and in the activity areas.

Answered: 18 Skipped: 0

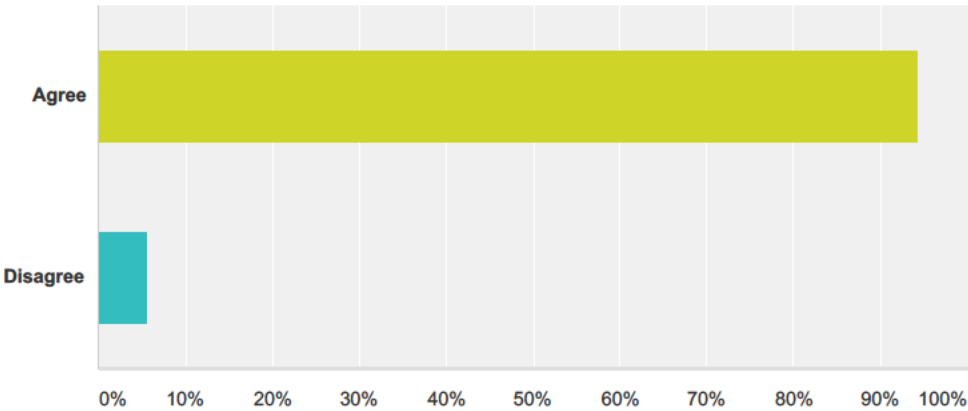


Answer Choices	Responses
Agree	100.00% 18
Disagree	0.00% 0
Total Respondents: 18	

#	Other (please specify)	Date
1	we have a wonderful greeting every morning	6/8/2017 7 48 PM
2	we have a wonderful greeting every morning	6/8/2017 7 45 PM
3	love the office staff and providers	6/6/2017 7 46 PM

Q3 I am aware of parent participation opportunities including the Parent Involvement Board (PIB).

Answered: 18 Skipped: 0

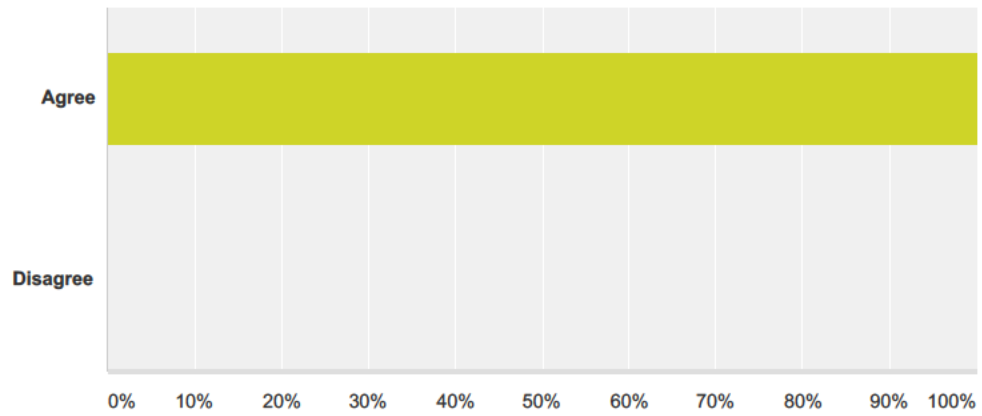


Answer Choices	Responses
Agree	94.44%17
Disagree	5.56%1
Total Respondents: 18	

#	Other (please specify)	Date
1	(b) put together a great pamphlet and meeting	6/8/2017 7 48 PM
2	(b) put together a great pamphlet and meeting	6/8/2017 7 45 PM

Q4 My child enjoys the activities provided at the School Age Care (SAC)/Youth center?

Answered: 18 Skipped: 0

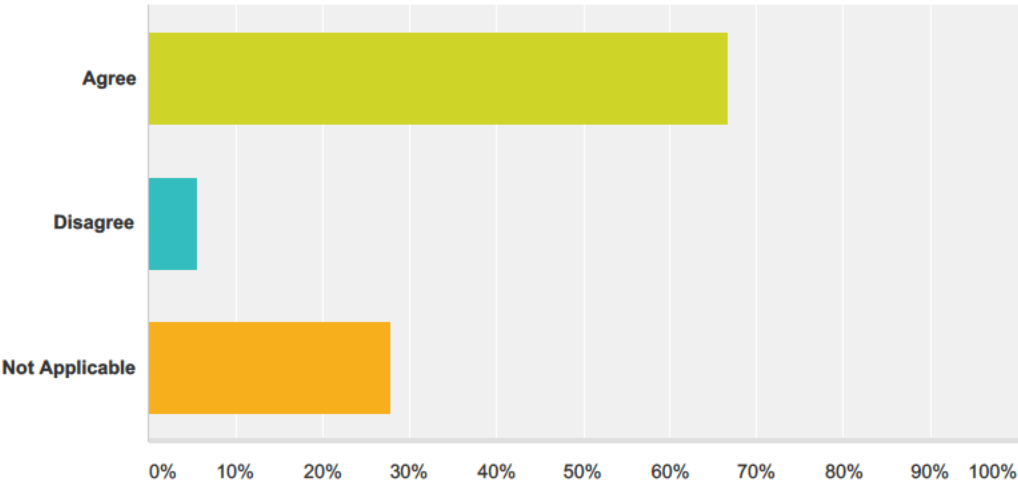


Answer Choices	Responses
Agree	100.00% 18
Disagree	0.00% 0
Total Respondents: 18	

#	Other (please specify)	Date
1	he loves all the crafts and outdoor activities	6/8/2017 7 48 PM
2	he loves all the crafts and outdoor activities	6/8/2017 7 45 PM
3	He is always excited to go and reminds me of projects they are doing	6/6/2017 7 46 PM

Q5 I am am aware that a Youth Sponsorship Program is established to assist newly arriving youth, grades 3-12, with integration into available youth programs.

Answered: 18 Skipped: 0

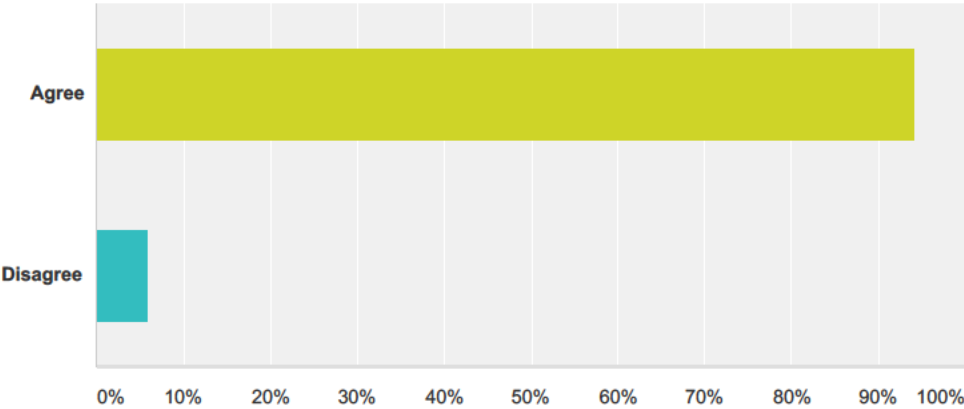


Answer Choices		Responses	
Agree		66.67%	12
Disagree		5.56%	1
Not Applicable		27.78%	5
Total			18

#	Other (please specify)	Date
	There are no responses	

Q6 The Director has an open door policy and follows through expediently with any concerns I raise or questions I may have.

Answered: 17 Skipped: 1

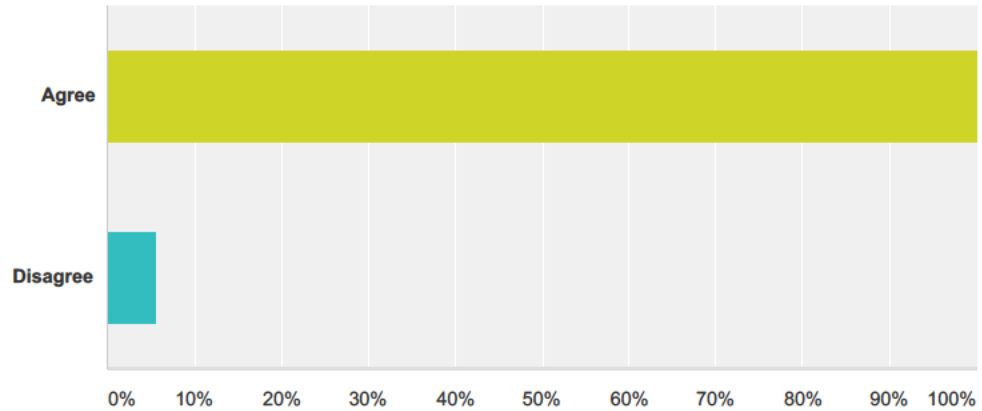


Answer Choices	Responses
Agree	94.12%16
Disagree	5.88%1
Total Respondents: 17	

#	Other (please specify)	Date
1	'm not sure of the Director "open door" policy but have not had a reason to use it	6/8/2017 7 54 PM

Q7 I am aware that the Youth Program includes all children and makes accommodations for children with medical, (including medication administration) physical or emotional special needs.

Answered: 18 Skipped: 0

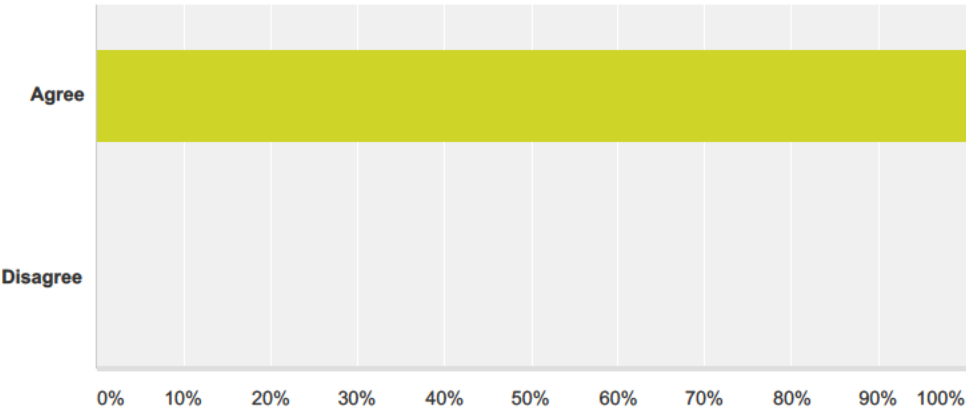


Answer Choices	Responses
Agree	100.00% 18
Disagree	5.56% 1
Total Respondents: 18	

#	Other (please specify)	Date
1	the program has been great for my child and helping with my parental procedures while staying within their guidelines excellent work	6/8/2017 7 48 PM
2	the program has been great for my child and helping with my parental procedures while staying within their guidelines excellent work	6/8/2017 7 45 PM

Q8 I am aware that there is a DoD Child Abuse and Neglect Hotline number for reporting suspected child abuse and neglect.

Answered: 18 Skipped: 0

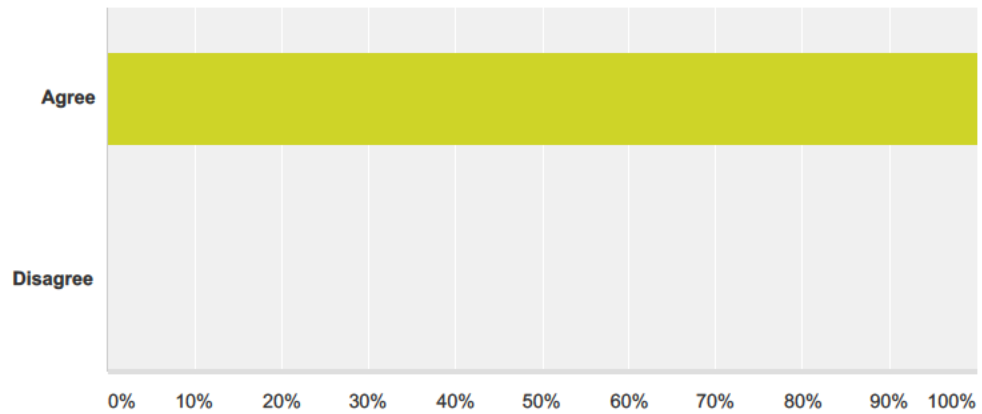


Answer Choices	Responses
Agree	100.00% 18
Disagree	0.00% 0
Total Respondents: 18	

#	Other (please specify)	Date
	There are no responses	

Q9 My child is cared for in a clean, safe and well maintained environment.

Answered: 18 Skipped: 0

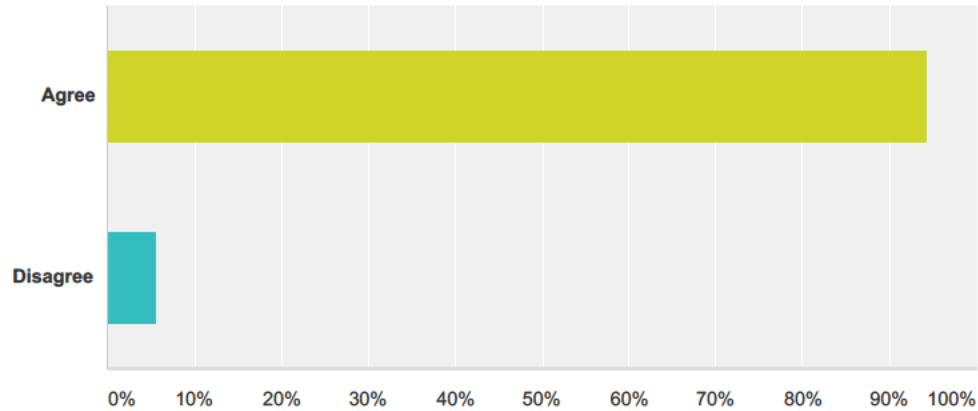


Answer Choices	Responses
Agree	100.00% 18
Disagree	0.00% 0
Total Respondents: 18	

#	Other (please specify)	Date
1	always clean and organized	6/8/2017 7 48 PM
2	always clean and organized	6/8/2017 7 45 PM

Q10 Overall, I am satisfied with the quality of care I am receiving at the SAC/Youth program

Answered: 18 Skipped: 0

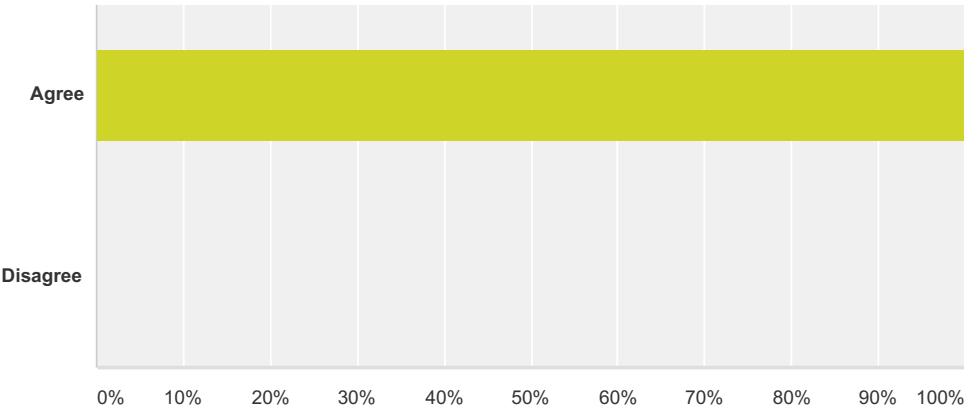


Answer Choices	Responses
Agree	94.44% 17
Disagree	5.56% 1
Total Respondents: 18	

#	Other (please specify)	Date
1	some days my child wants me to come back because he is busy on a project or just enjoying his time with te other kids and the staff keep up the good work	6/8/2017 7 48 PM
2	some days my child wants me to come back because he is busy on a project or just enjoying his time with te other kids and the staff keep up the good work	6/8/2017 7 45 PM
3	would be lost without the Gateway SAC/youth program They truly put my mind at ease with their excellent care and personable manner	6/6/2017 7 46 PM

Q1 I have received a Child & Youth Programs (CYP) Parent Handbook.

Answered: 4 Skipped: 0

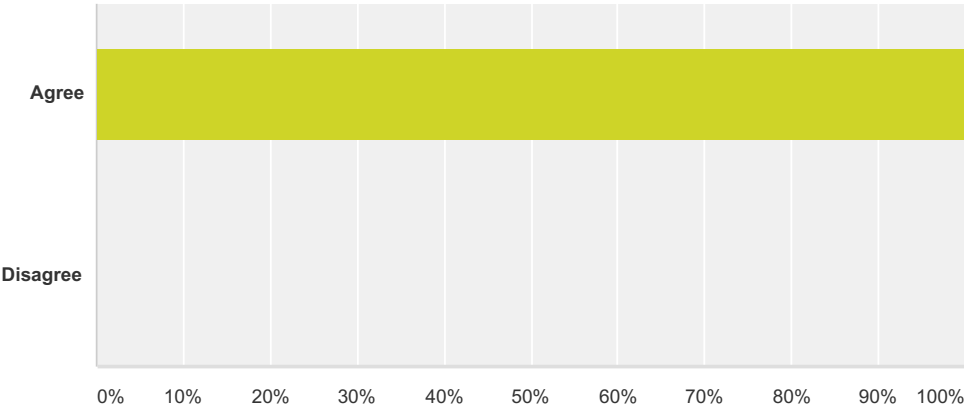


Answer Choices	Responses
Agree	100.00%4
Disagree	0.00%0
Total Respondents: 4	

#	Other (please specify)	Date
	There are no responses.	

Q2 My child and I are greeted in a pleasant manner both at the front desk and in the activity areas.

Answered: 4 Skipped: 0

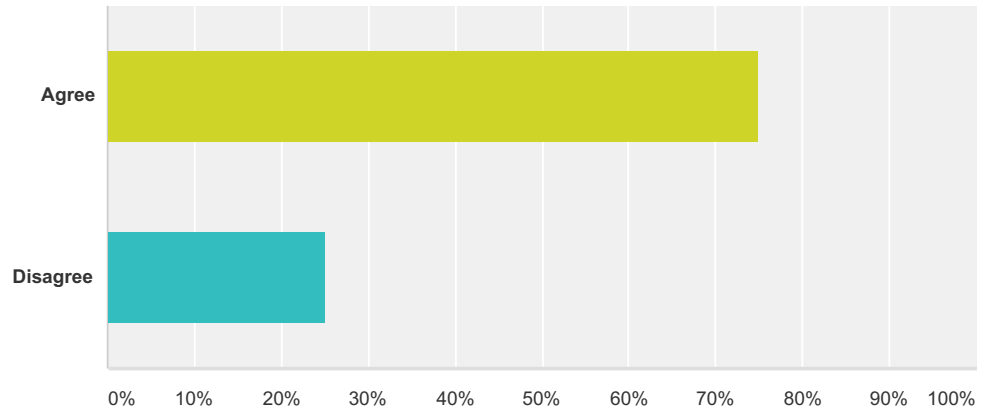


Answer Choices	Responses
Agree	100.00%4
Disagree	0.00%0
Total Respondents: 4	

#	Other (please specify)	Date
	There are no responses.	

Q3 I am aware of parent participation opportunities including the Parent Involvement Board (PIB).

Answered: 4 Skipped: 0

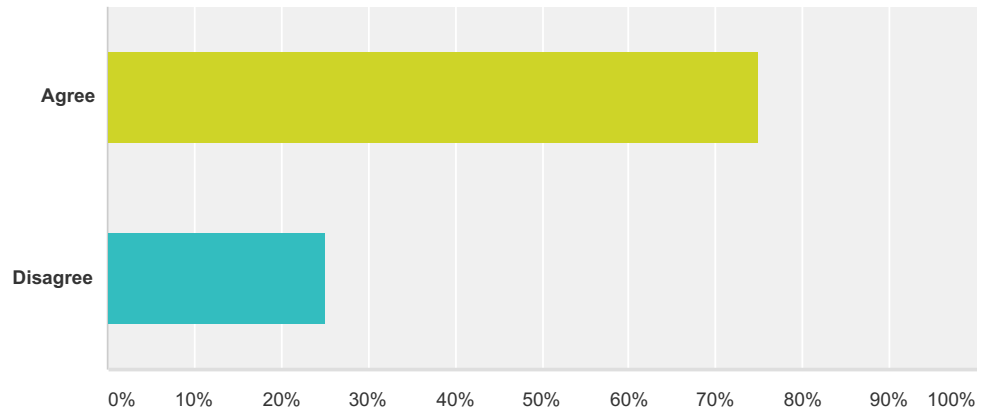


Answer Choices	Responses
Agree	75.00% 3
Disagree	25.00% 1
Total Respondents: 4	

#	Other (please specify)	Date
1	I haven't seen any meeting information.	6/7/2017 10:51 AM

Q4 My child enjoys the activities provided at the School Age Care (SAC)/Youth center?

Answered: 4 Skipped: 0

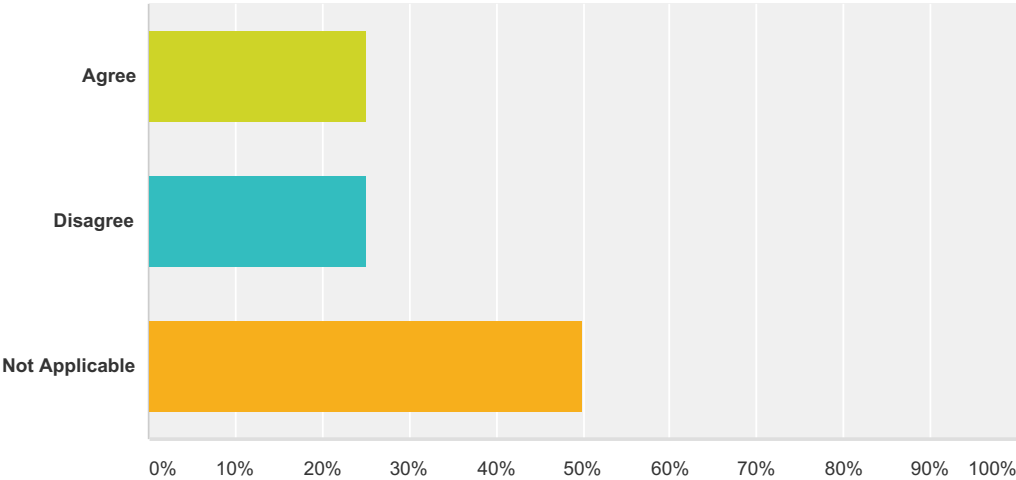


Answer Choices	Responses
Agree	75.00% 3
Disagree	25.00% 1
Total Respondents: 4	

#	Other (please specify)	Date
1	My children are bored. Every day seems to be the same activities.	6/7/2017 10:51 AM

Q5 I am am aware that a Youth Sponsorship Program is established to assist newly arriving youth, grades 3-12, with integration into available youth programs.

Answered: 4 Skipped: 0

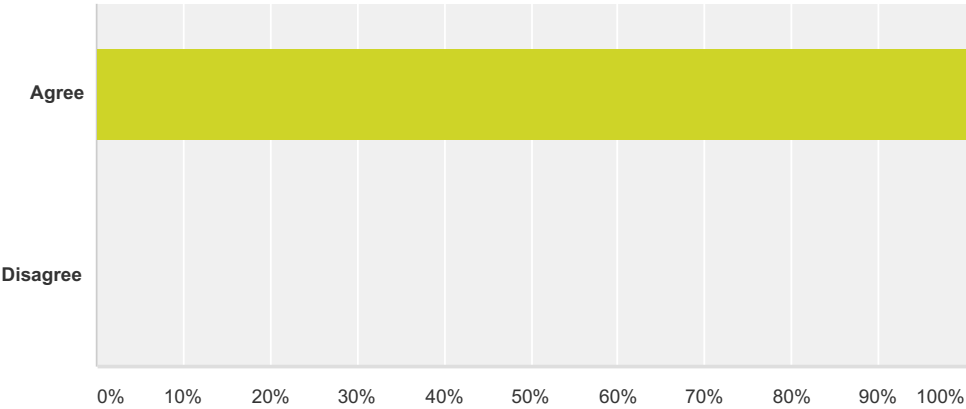


Answer Choices	Responses
Agree	25.00%1
Disagree	25.00%1
Not Applicable	50.00%2
Total	4

#	Other (please specify)	Date
	There are no responses.	

Q6 The Director has an open door policy and follows through expediently with any concerns I raise or questions I may have.

Answered: 4 Skipped: 0

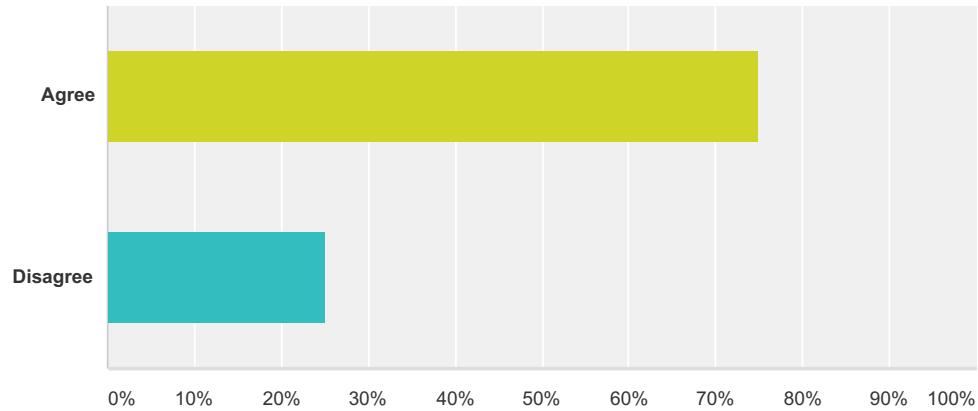


Answer Choices	Responses
Agree	100.00% 4
Disagree	0.00% 0
Total Respondents: 4	

#	Other (please specify)	Date
	There are no responses.	

Q7 I am aware that the Youth Program includes all children and makes accommodations for children with medical, (including medication administration) physical or emotional special needs.

Answered: 4 Skipped: 0

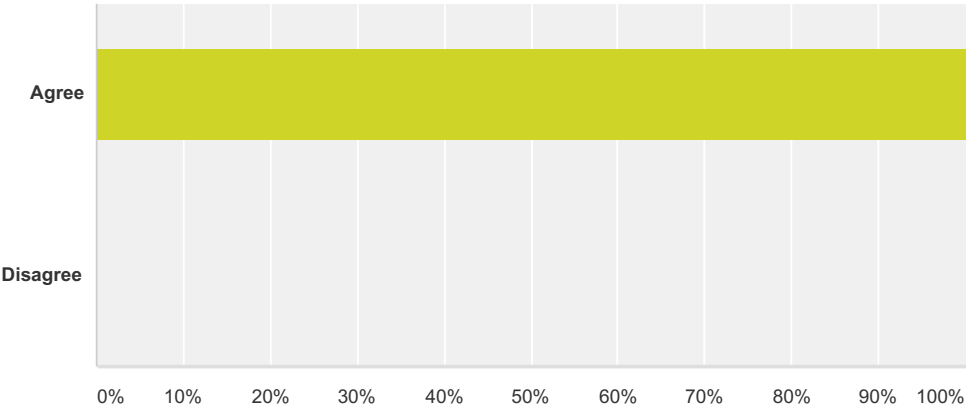


Answer Choices	Responses
Agree	75.00% 3
Disagree	25.00% 1
Total Respondents: 4	

#	Other (please specify)	Date
1	I have been trying to get the MFLAC for 4 months without success.	6/7/2017 10:51 AM

Q8 I am aware that there is a DoD Child Abuse and Neglect Hotline number for reporting suspected child abuse and neglect.

Answered: 4 Skipped: 0

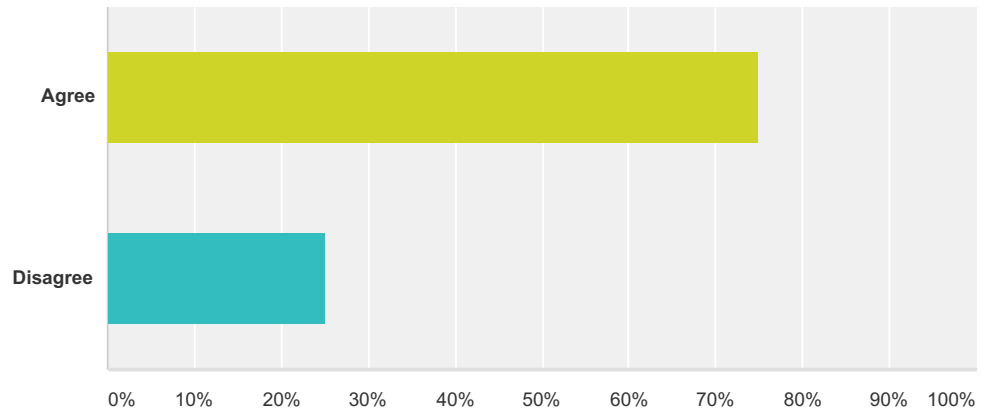


Answer Choices	Responses
Agree	100.00%4
Disagree	0.00%0
Total Respondents: 4	

#	Other (please specify)	Date
	There are no responses.	

Q9 My child is cared for in a clean, safe and well maintained environment.

Answered: 4 Skipped: 0

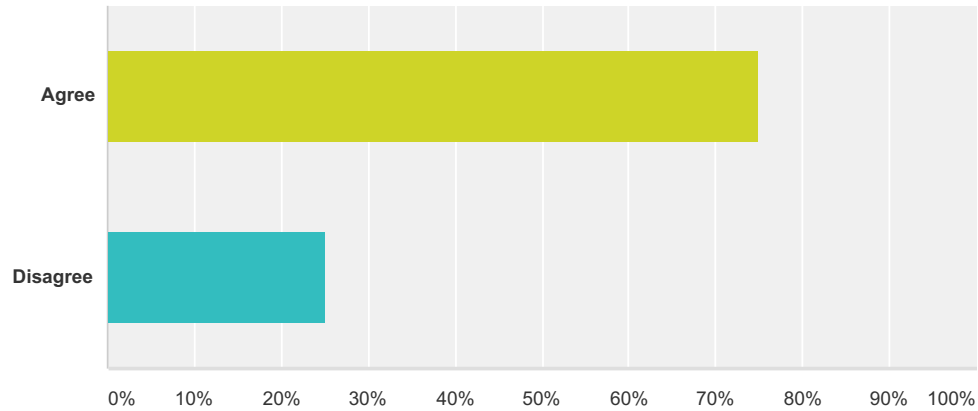


Answer Choices	Responses
Agree	75.00% 3
Disagree	25.00% 1
Total Respondents: 4	

#	Other (please specify)	Date
1	The center is open to the community during the weekends and the community has keys to the fenced in playground.	6/7/2017 10:51 AM

Q10 Overall, I am satisfied with the quality of care I am receiving at the SAC/Youth program

Answered: 4 Skipped: 0

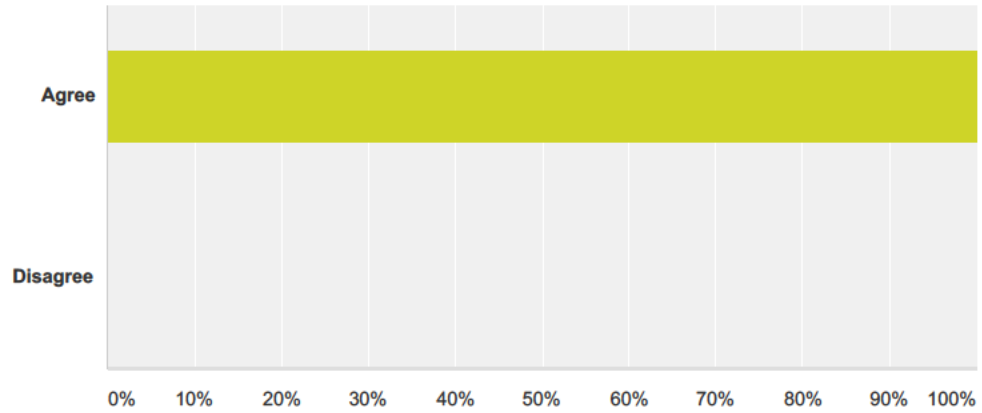


Answer Choices	Responses
Agree	75.00% 3
Disagree	25.00% 1
Total Respondents: 4	

#	Other (please specify)	Date
1	Everyone at the youth center is amazing !!!!!	6/11/2017 11:40 PM
2	The director is trying to make the center a lot better. Unfortunately it feels more like babysitting instead of a positive and interactive environment. I fear my children will be bored there this summer without the structure of school.	6/7/2017 10:51 AM

Q1 I have received a Child & Youth Programs (CYP) Parent Handbook and information about the Creative Curriculum.

Answered: 51 Skipped: 1

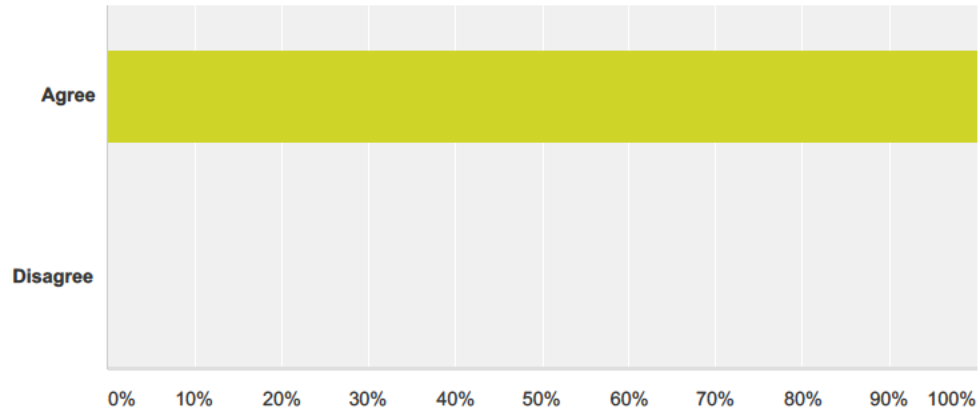


Answer Choices	Responses
Agree	100.00% 51
Disagree	0.00% 0
Total Respondents: 51	

#	Other (please specify)	Date
	There are no responses	

Q2 My child and I are greeted in a pleasant manner both at the front desk and in the classroom.

Answered: 49 Skipped: 3

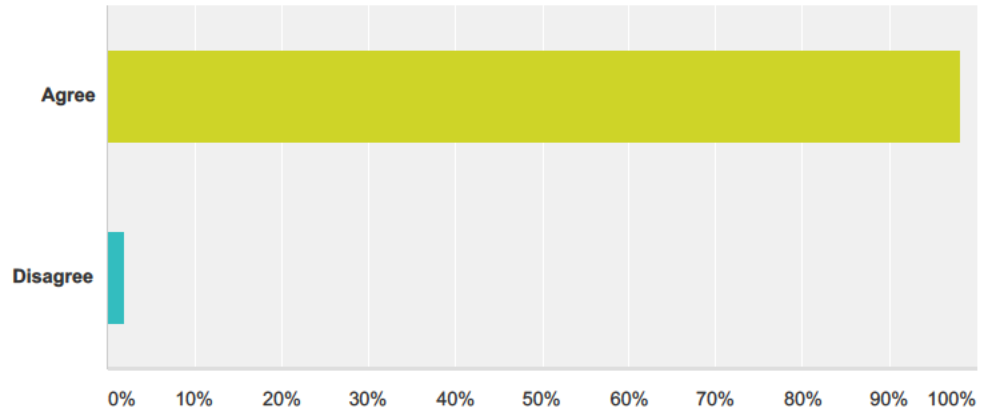


Answer Choices	Responses
Agree	100.00% 49
Disagree	0.00% 0
Total Respondents: 49	

#	Other (please specify)	Date
1	When bring my child in to the center am always greeted at the front desk by (b) (6) she makes me and my child feel welcome She knows everyone name We were sadden to hear that she had left the center after so many years ask why she said she could no longer work in this enviornment where she was not supported by upper management (CYPA)	6/7/2017 9 53 AM
2	The staff is very kind upon arrival and departure His teachers are especially welcoming and helpful am very thankful that he has such wonderful people caring for him	6/6/2017 4 30 PM
3	Most times But sometimes not acknowledged	6/5/2017 7 52 PM
4	Variable Front desk is always friendly Classroom AM crew not so much	6/5/2017 4 03 PM

Q3 I am aware of parent participation opportunities including the Parent Involvement Board (PIB).

Answered: 51 Skipped: 1

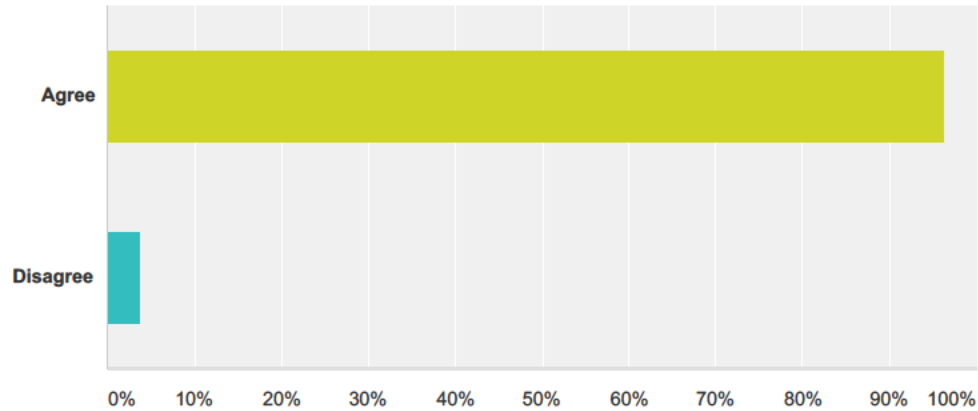


Answer Choices	Responses
Agree	98.04% 50
Disagree	1.96% 1
Total Respondents: 51	

#	Other (please specify)	Date
1	There is always information posted	6/7/2017 9 53 AM
2	There is communication from the P B regarding upcoming events but when there are the P B meetings unless you are attending the meeting we don't hear what was discussed	6/5/2017 4 31 PM

Q4 I receive written information (for children under 3) or verbal (children over 3 years) daily about my child and am offered a family conference at least three times a year to discuss my child's progress.

Answered: 52 Skipped: 0

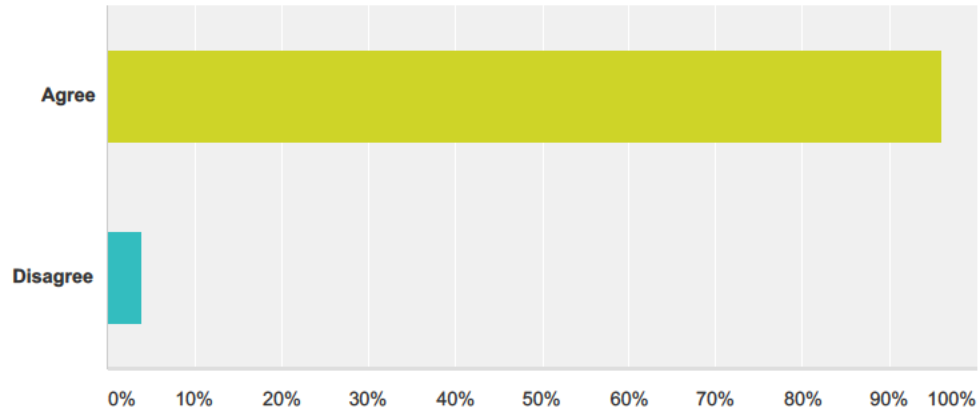


Answer Choices	Responses
Agree	96.15% 50
Disagree	3.85% 2
Total Respondents: 52	

#	Other (please specify)	Date
1	am very thankful for the opportunities to speak wth his teachers about his abilities and behavior	6/6/2017 4 30 PM
2	daily sheets	6/5/2017 6 43 PM
3	'm only aware of conference sign ups twice a year This year am only aware of 1 offering and my daughter is almost ready to age out	6/5/2017 4 03 PM

Q5 There are consistent staff members in my child's classroom who know and understand my child.

Answered: 51 Skipped: 1

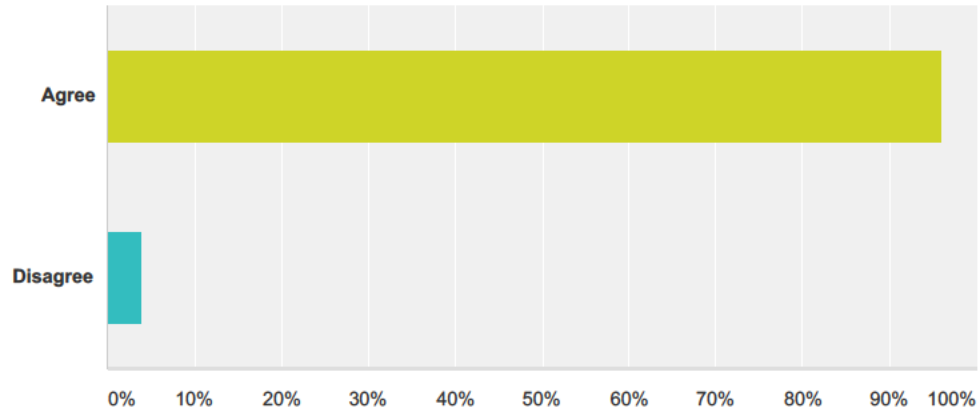


Answer Choices	Responses
Agree	96.08% 49
Disagree	3.92% 2
Total Respondents: 51	

#	Other (please specify)	Date
1	strongly agree	6/8/2017 8 54 AM
2	there has been significant turnover lately	6/7/2017 11 27 AM
3	(b) (6) physically and verbally abuses her students	6/6/2017 8 22 PM
4	For the most part at least one of his teachers s in the room with him	6/6/2017 4 30 PM
5	The center tends to shift staff memebers around quite frequently Generally the two leads remain the same but the third classroom teacher often changes this can make continuity hard	6/5/2017 4 31 PM

Q6 The Director has an open door policy and follows through expediently with any concerns I raise or questions I may have.

Answered: 50 Skipped: 2

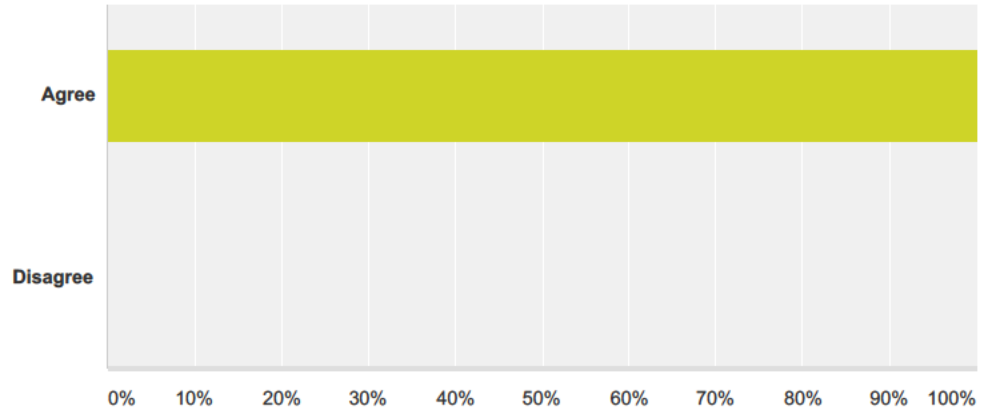


Answer Choices	Responses
Agree	96.00% 48
Disagree	4.00% 2
Total Respondents: 50	

#	Other (please specify)	Date
1	am waiting to hear back regarding adding a privacy screen of some sort so the 5 year olds have added privacy (a more appropriate level of privacy for the age) t's been a couple months and need to follow up with this	6/9/2017 4 53 PM
2	(b) (6) is the best	6/9/2017 12 07 AM
3	the management team is very accomodating	6/8/2017 8 54 AM
4	The Director is always there to listen to any concerns that have had in the pass	6/7/2017 9 53 AM
5	ive expressed my concerns about a teacher as well as multiple families and nothing has been done in regards to a teacher the physically and verbally abuses her students	6/6/2017 8 22 PM
6	On the few occasions have had an issue concerning my child's care have gotten assistance or reassurance from (b) (6) (b) (6) and (b) (6) rather quickly	6/6/2017 4 30 PM

Q7 I am aware that the Child Development Center (CDC) includes all children and makes accommodations for children with medical, (including medication administration) physical, or emotional social needs.

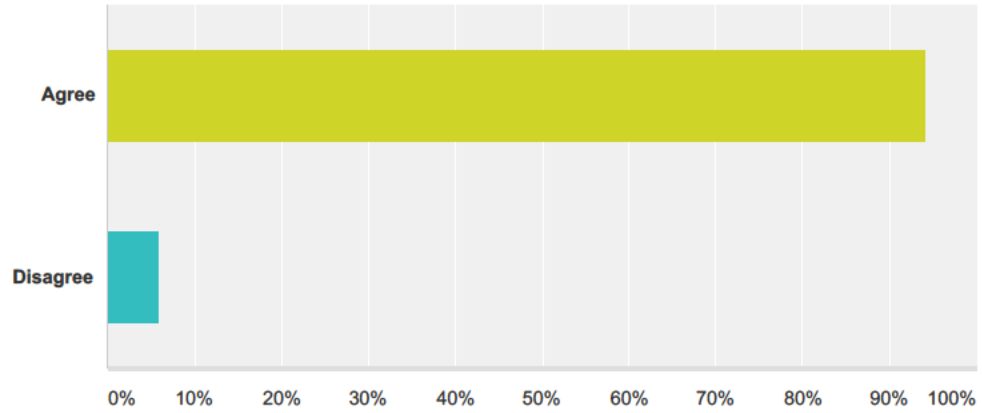
Answered: 52 Skipped: 0



Answer Choices	Responses	
Agree	100.00%	52
Disagree	0.00%	0
Total Respondents: 52		

Q8 I am aware that there is a DoD Child Abuse and Neglect Hotline number for reporting suspected child abuse and neglect.

Answered: 52 Skipped: 0

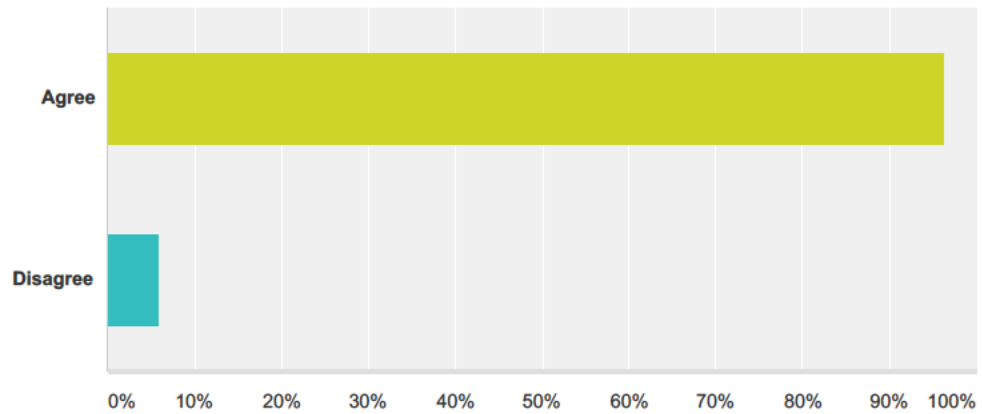


Answer Choices	Responses
Agree	94.23% 49
Disagree	5.77% 3
Total Respondents: 52	

#	Other (please specify)	Date
1	have two children in the program and there is posting in each of their room as well as in the hallway next to my child's room	6/7/2017 9 53 AM
2	but it doesnt work when reporting DOD teachers who abuse their students such as (b) (6)	6/6/2017 8 22 PM

Q9 My child is cared for in a clean, safe, and well maintained environment.

Answered: 52 Skipped: 0

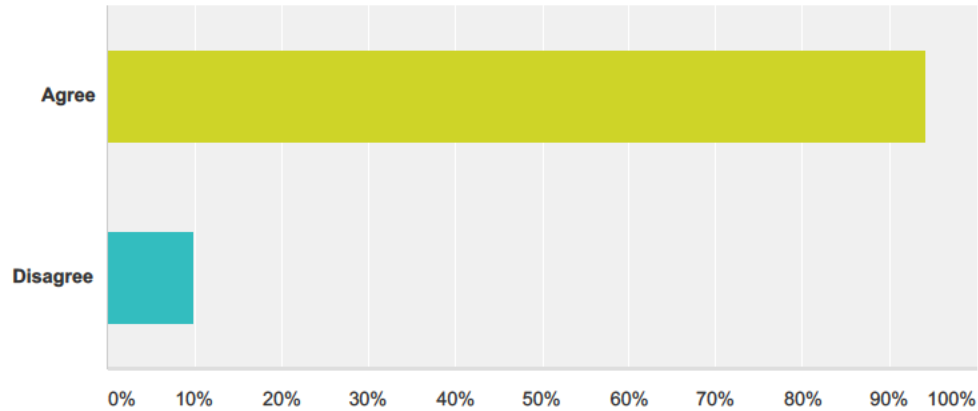


Answer Choices	Responses
Agree	96.15% 50
Disagree	5.77% 3
Total Respondents: 52	

#	Other (please specify)	Date
1	Very clean and welcome atmosphere	6/9/2017 12 07 AM
2	The center is always clean and the environment is very inviting for my family	6/8/2017 8 47 AM
3	Very clean	6/7/2017 9 53 AM
4	(b) (6) abuses her students	6/6/2017 8 22 PM
5	While I am extremely happy with his current teachers/caregivers I am concerned that a teacher (b) (6) is returning to the classroom in a higher position of power. Her ability to properly care for the children is questionable and I am fearful about how she might care for my own child.	6/6/2017 4 30 PM

Q10 Overall, I am satisfied with the quality of care I am receiving at the Child Development Center (CDC).

Answered: 51 Skipped: 1



Answer Choices	Responses
Agree	94.12% 48
Disagree	9.80% 5
Total Respondents: 51	

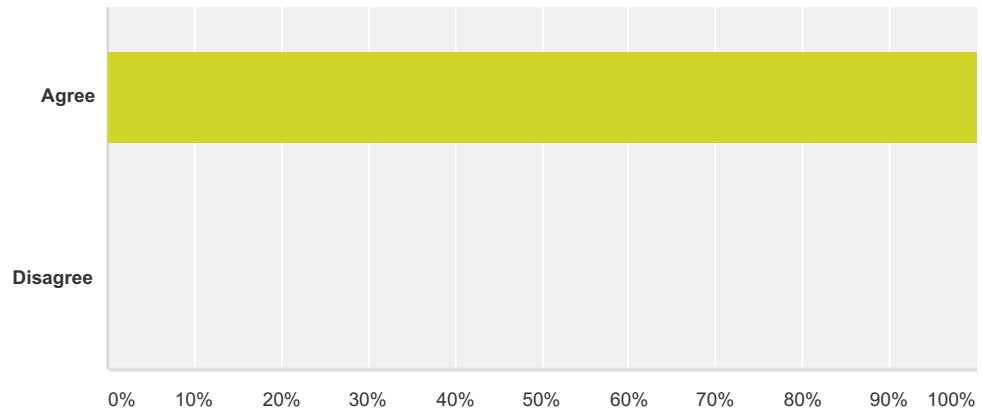
#	Other (please specify)	Date
1	strongly agree	6/8/2017 8 54 AM
2	am very satisfied with the quality of care my child is receiving at Patrick Wade	6/8/2017 8 47 AM
3	strongly agree	6/8/2017 8 33 AM
4	As a Parent feel my child is not safe with a (b) (6) getting rehired with a promotion after being put on leave for mistreating the children feel the program manager (b) (6) doesn't have the children at her best interest She doesn't put the children in danger and worry for my son's safety	6/7/2017 1 36 PM
5	for the most part the care is excellent and the teachers are great on a case by case basis there have been some questionable hires whose behavior and interactions give me pause leaving my child in their care placing hands on children and dragging them and verbal admonishments such as "shut up" are not appropriate in any impressionable child care setting f i see these things in my presence i wonder what occurs when another adult is not present to witness	6/7/2017 11 27 AM
6	have visted other CDC and Patrick Wade for me is by far the best	6/7/2017 9 53 AM
7	We really love this facility and the people who care for our daughter do a great job We are moving at the end of the year and will miss this facility	6/7/2017 9 20 AM
8	(b) (6) abuses her student and was recently promoted after being confronted about the multiple incidents	6/6/2017 8 22 PM
9	The food offered does not meet a standard that would like for my child While the options are relatively healthy do not feel he is offered enough nor the right foods Breakfasts consist solely of a bread and a fruit which are both sugars Breakfast is the most important meal of the day and should include a protein Bread fills them but burns off quickly and is not the best healthiest option for growing children The quantity is also small They are served the allotted amount but that is not enough to feed a child fully 1 small muffin or couple of french toast sticks is not enough for a toddler or preschool student	6/6/2017 4 30 PM
10	The staffing in my childs room is not structred	6/6/2017 1 57 PM

2017 HQ Inspection NB Point Loma Patrick Wade CDC Parent Survey

11	<p>there is one teacher that has been brought up to management for abusing children and yet she is rehired for another position and kept on the staff this is completely counter productive to my childs wellbeing and his safety fear for his safety and the safety of the other children around him when this teacher is there The teachers name is (b) (6) and she is a hazard thatsbeen reported over and over again and has been brought up to the management both director and assist director have done thier part but thier boss doesnt find anything wrong with her and has chossen to rehire her for another position she should be banned from dealing with children due to her abusive nature and his pisspoor ability to manage her emotions around children she has been witnessed abusing children on several occasions and yet she still has a job here that is WRONG and needs to be rectified immediatly This issue has been brought up to JAG and the nspector Generals Office and is currently under full investigation They will not act fast enough for (b) (6) to inflict more physical and mental abuse on more children as she will be back in the building soon and again me and several other parents fear for our childrens safety please restore hope and safety back into Patrick Wade CDC and please take this entry as proof to her misdeeds and abuse</p>	6/6/2017 10 28 AM
12	Patrick Wade is an amazing place wth awesome staff and a fantastic director We will be sad to leave next year (6/5/2017 10 25 PM

Q1 I have received a Child & Youth Programs (CYP) Parent Handbook.

Answered: 11 Skipped: 0

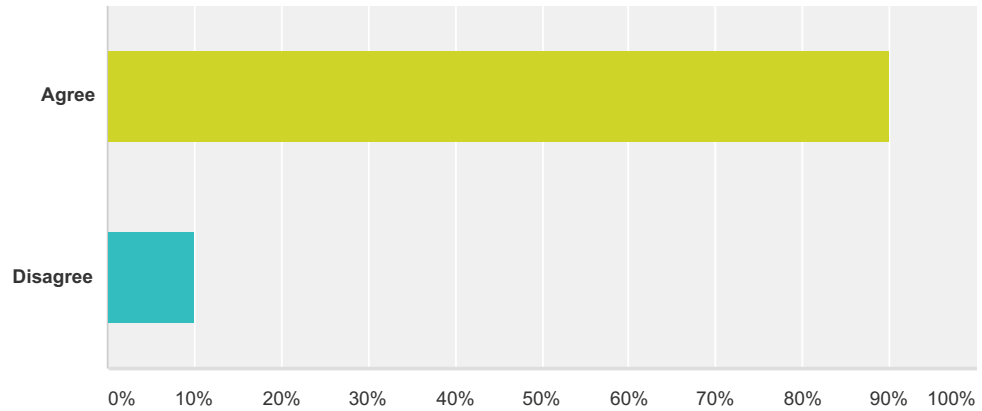


Answer Choices	Responses
Agree	100.00% 11
Disagree	0.00% 0
Total Respondents: 11	

#	Other (please specify)	Date
	There are no responses.	

Q2 My child and I are greeted in a pleasant manner both at the front desk and in the activity areas.

Answered: 10 Skipped: 1

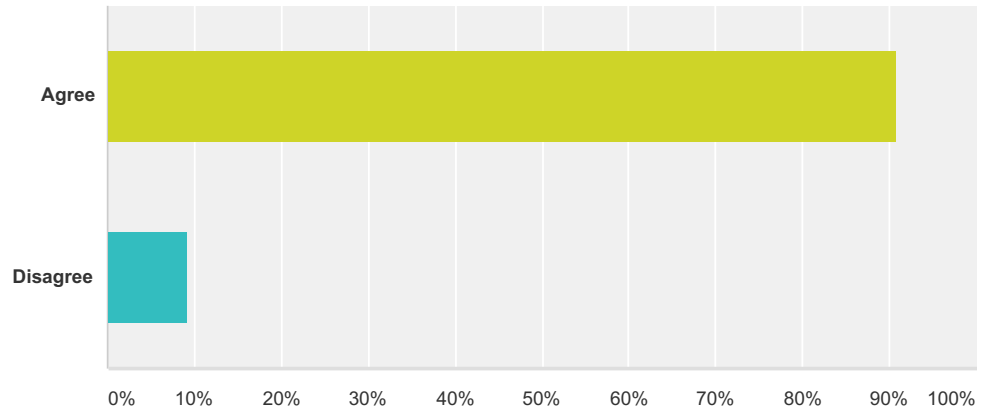


Answer Choices	Responses
Agree	90.00% 9
Disagree	10.00% 1
Total Respondents: 10	

#	Other (please specify)	Date
1	Not all the time during pickup.	6/7/2017 8:24 AM
2	Most times	6/6/2017 10:31 PM

Q3 I am aware of parent participation opportunities including the Parent Involvement Board (PIB).

Answered: 11 Skipped: 0

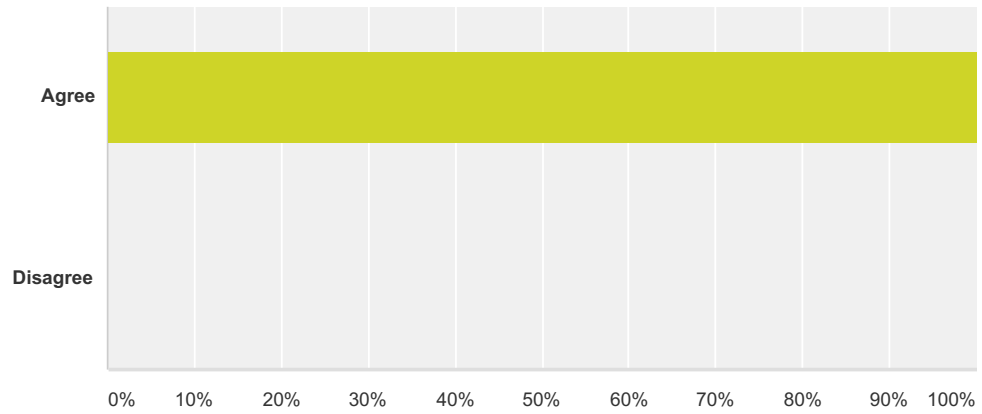


Answer Choices	Responses
Agree	90.91% 10
Disagree	9.09% 1
Total Respondents: 11	

#	Other (please specify)	Date
	There are no responses.	

Q4 My child enjoys the activities provided at the School Age Care (SAC)/Youth center?

Answered: 11 Skipped: 0

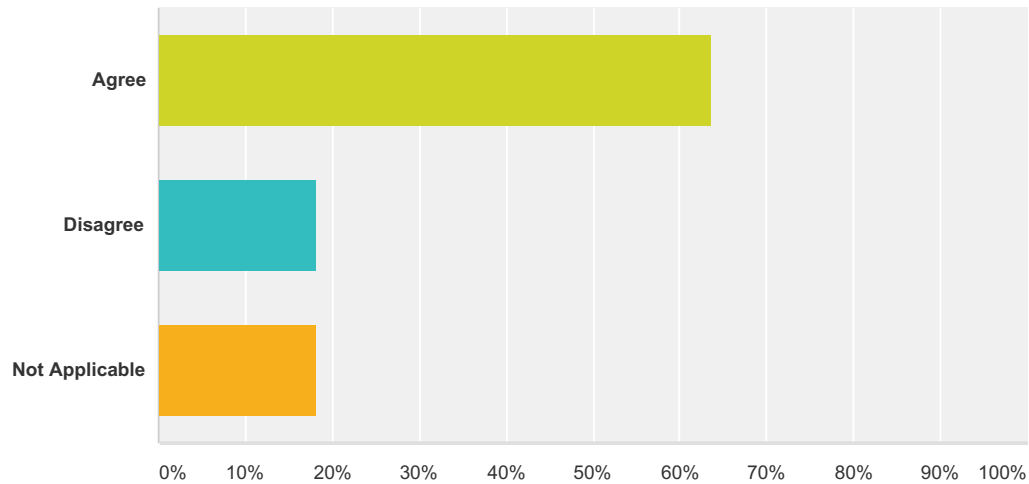


Answer Choices	Responses
Agree	100.00% 11
Disagree	0.00% 0
Total Respondents: 11	

#	Other (please specify)	Date
	There are no responses.	

Q5 I am am aware that a Youth Sponsorship Program is established to assist newly arriving youth, grades 3-12, with integration into available youth programs.

Answered: 11 Skipped: 0

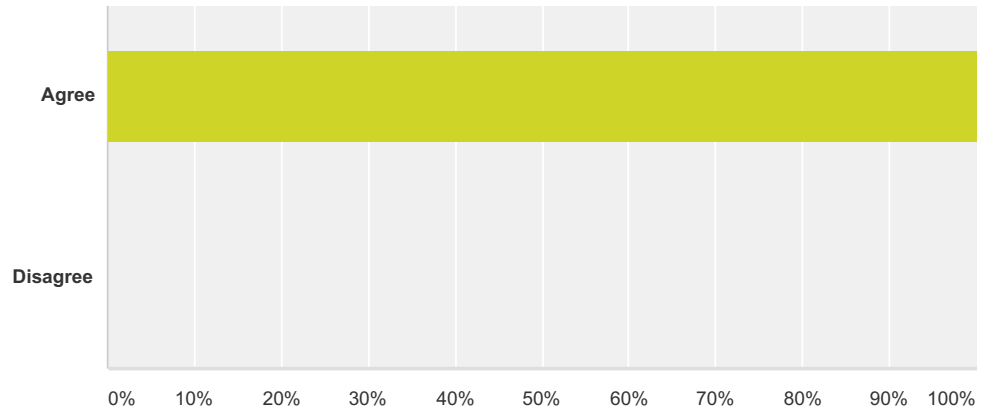


Answer Choices	Responses
Agree	63.64% 7
Disagree	18.18% 2
Not Applicable	18.18% 2
Total	11

#	Other (please specify)	Date
	There are no responses.	

Q6 The Director has an open door policy and follows through expediently with any concerns I raise or questions I may have.

Answered: 10 Skipped: 1

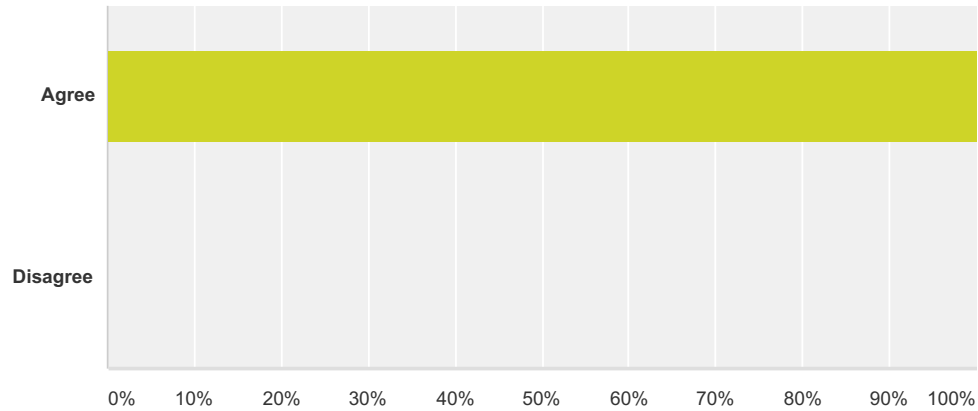


Answer Choices	Responses
Agree	100.00% 10
Disagree	0.00% 0
Total Respondents: 10	

#	Other (please specify)	Date
1	I don't know who the director is but I know the folks who work one on one with my kids and I love how responsive they are to our needs	6/6/2017 10:31 PM

Q7 I am aware that the Youth Program includes all children and makes accommodations for children with medical, (including medication administration) physical or emotional special needs.

Answered: 11 Skipped: 0

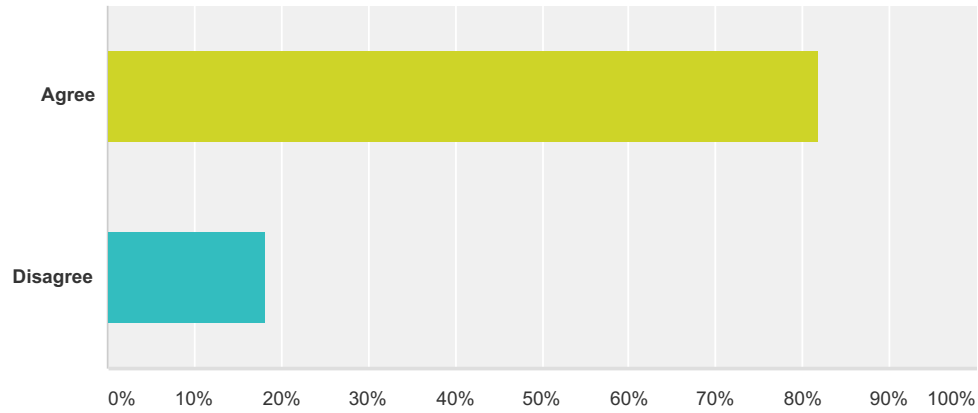


Answer Choices	Responses
Agree	100.00% 11
Disagree	0.00% 0
Total Respondents: 11	

#	Other (please specify)	Date
	There are no responses.	

Q8 I am aware that there is a DoD Child Abuse and Neglect Hotline number for reporting suspected child abuse and neglect.

Answered: 11 Skipped: 0

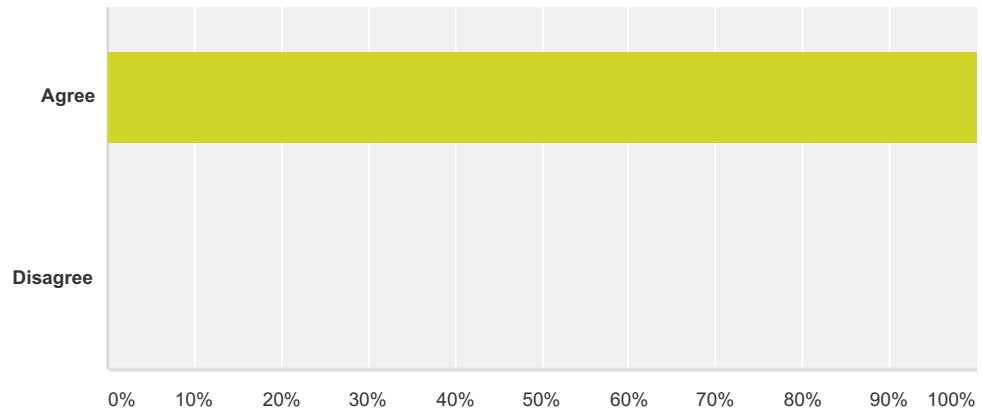


Answer Choices	Responses	
Agree	81.82%	9
Disagree	18.18%	2
Total Respondents: 11		

#	Other (please specify)	Date
	There are no responses.	

Q9 My child is cared for in a clean, safe and well maintained environment.

Answered: 11 Skipped: 0

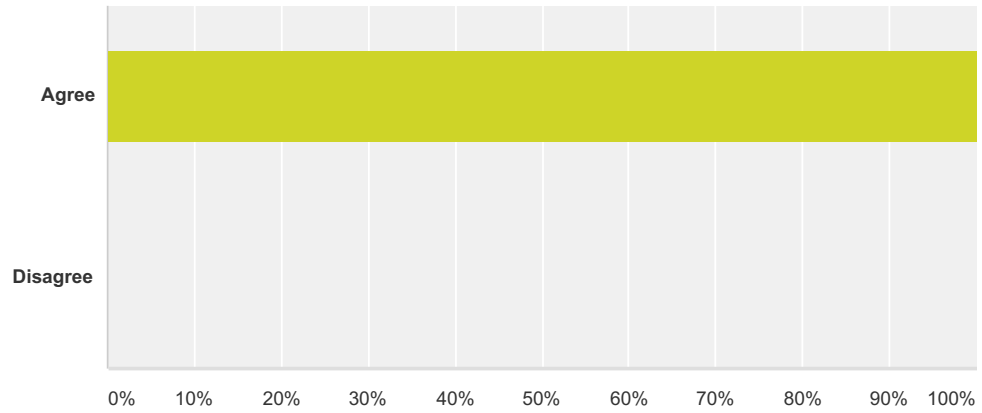


Answer Choices	Responses
Agree	100.00% 11
Disagree	0.00% 0
Total Respondents: 11	

#	Other (please specify)	Date
	There are no responses.	

Q10 Overall, I am satisfied with the quality of care I am receiving at the SAC/Youth program

Answered: 11 Skipped: 0



Answer Choices	Responses
Agree	100.00% 11
Disagree	0.00% 0
Total Respondents: 11	

#	Other (please specify)	Date
	There are no responses.	